

Daphne.Duke

245667
202-177615

From: Jocelyn.Boyd
Sent: Wednesday, August 07, 2013 1:07 PM
To: Daphne.Duke; Tricia.DeSanty; Deborah.Easterling
Cc: charles.terreni@terrenilaw.com; sellriott@elliottlaw.us; John M. S. Hoefer (jhoefer@willoughbyhoefer.com); Hipp, Dawn
Subject: FW: request

From: Linda Stevenson [<mailto:lks@comporium.net>]
Sent: Wednesday, August 07, 2013 12:35 PM
To: Campbell, Chad; Jocelyn.Boyd; Harrington Greg
Cc: lasparrow@uiwater.com
Subject: request

I received a call today from Wally Betts. He had a sewage spill in his home over 3 months ago that has not been repaired. I am sure you will receive a complaint from him and I hope you will be able to assist him. He has not been able to use his basement for all of this time; he has an estimate for the repair work and has been in contact with Utilities, Inc. This is one more example of the type of customer service provided by Utilities, Inc and why we say we do not receive the service we deserve.

Linda K. Stevenson
3024 Point Clear Drive
Tega Cay, South Carolina 29708
lks@comporium.net
803-547-6523

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